



INVITATION TO BID / REQUEST FOR PROPOSALS


The Electricity Control Board (ECB) hereby invites qualified, competent and registered individuals and or companies to submit their Bids for the following:

- Bid no:** **CS/RFP/ECB-2021/22-01-CEO**
- Bid description:** **Procurement of Services: Conduct an External Stakeholders Perception and Satisfaction Survey**
- Overall objective:** To procure the services of a suitably qualified and experienced consultant to: conduct an External Stakeholders' Perception and Satisfaction Survey to test stakeholders' perception of the ECB and satisfaction with the services rendered by the ECB; determine the level of awareness of the functions and mandate of the ECB amongst stakeholders and the public; and compare the 2021 results with the results from the 2018 survey report to determine progress in the implementation of recommendations.
- Closing date & time:** 31 May 2021 at 12:00
- Bid documents availability:** The documents for this bid or Request for Proposals (RFP) can be collected at **the ECB House, 35 Dr. Theo-Ben Gurirab Street, Windhoek, Namibia**
- Details on Bid Submission:** A two-envelope bidding process is followed. Kindly submit your bid in a **sealed envelope, clearly marked with the "BID NUMBER AND DESCRIPTION"** as stated above, addressed to the ECB Procurement Officer as per the RFP. The bid must first be registered at Reception and thereafter deposited in the Tender Box at **ECB Office No. 35 Dr. Theo-Ben Gurirab Street, Windhoek, Namibia.**

All requests for information of any kind relating to this RFP must be addressed to:

Ms. Ester Hamukwaya
+264 61 374 334
ehamukwaya@ecb.org.na

 No 35 Dr. Theo-Ben Gurirab Street, Klein Windhoek.
Business Hours: Weekdays from 07:30 - 16:30

 P O Box 2923, Windhoek, Namibia  +264 61 374 300  +264 61 374 305  www.ecb.org.na