

MEDIA RELEASE



NAMPOWER DEBT COLLECTION PLAN

SUSPENSION OF ELECTRICITY SUPPLY TO CUSTOMERS DUE TO LONG OVERDUE ACCOUNTS

NamPower's customers owe the utility close to a billion Namibian Dollar, to date. The situation has become a great concern to NamPower, as it is affecting the sustainability of the business. NamPower has been and continues to engage these customers but very few are making an effort to pay their outstanding accounts, while others have not been forthcoming, resulting in the debtors' accounts growing at an alarming rate.

As a result, NamPower will be implementing a Debt Collection Plan, through the suspension of electricity to defaulting customers as of 12 April 2021. As part of this plan, consultations were held with all defaulting customers to reach an agreement. Demand letters were sent to the defaulting customers requesting them to come up with firm commitments to bring their accounts up to date or settle their arrears by 31 March 2021.

Following a statement on the Debt Collection Plan placed in the media recently, some customers have since settled their accounts. NamPower would like to extend its gratitude to those customers who honoured their commitments by settling their outstanding accounts, while we are encouraging those still in arrears to do the same.

The following defaulting customers (at the time of placement of this media release) will be affected by the Debt Collection Plan if they have not settled their accounts. This list may change from time to time, should customers who have payment arrangements in place not honour their obligations.

NB! The list below reflects the current status quo of customers in arrears as of date of publishing.

VILLAGES

Account Name

- Village Council Maltahohe
- Village Council Bethanie
- Gibeon Village Council
- Koës Village Council
- Tses Village Council
- Village Council Leonardville
- Village Council Kalkrand
- Berseba Village Council
- Stampriet Village Council
- Village Council Witvlei

MUNICIPALITIES

Account Name

- Municipality Rehoboth
- Okahandja Municipality (Censored-Okahandja JV)
- Municipality Karasburg
- Municipality Gobabis
- Aranos Town Council

PUBLIC ENTERPRISES (SOE)

Account Name

- Agribusdev - Orange River Irrigation Project
- NDC T/A NIDA

MINISTRIES

Account Name

- Ministry of Agriculture, Water and Land Reform
- Ministry of Sport, Youth and National Service

OTHER CUSTOMERS

Account Name

- Congo Namibia Trading (Pty) Ltd (Kombat)

The electricity supply of these customers will be disconnected as per the table below. According to the plan, power supply will be suspended for a minimum of four (4) hours weekly. The number of hours or period of suspension will be increased in instances where no full payment is forthcoming.

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Per week
Stage 1	4							Stage 1: Electricity Suspension for 4 hours
	11:00 – 15:00							If no full payment is received, move to Stage 2
Stage 2	4	4						Stage 2: Electricity Suspension for 8 hours
	11:00 – 15:00	11:00 – 15:00						If no full payment is received, move to Stage 3
Stage 3	4	4	4					Stage 3: Electricity Suspension for 12 hours
	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00					If no full payment is received, move to Stage 4
Stage 4	4	4	4	4				Stage 4: Electricity Suspension for 16 hours
	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00				If no full payment is received, move to Stage 5
Stage 5	4	4	4	4	4			Stage 5: Electricity Suspension for 20 hours
	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00			If no full payment is received, move to Stage 6
Stage 6	4	4	4	4	4	4		Stage 6: Electricity Suspension for 24 hours
	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	13:00 -17:00		If no full payment received, move to Stage 7
Stage 7	4	4	4	4	4	4	4	Stage 7: Electricity Suspension for 28 hours
	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	11:00 – 15:00	13:00 – 17:00	08:00 – 12:00	If no full payment is received, move to Stage 8
Stage 8	6	6	6	6	6	6	6	2 additional hours, 6 hours per day for Stage 8. If no full payment is received, move to Stage 9
Stage 9	8	8	8	8	8	8	8	2 additional hours, 8 hours per day for Stage 9

Note: Stage 1, starts on a Monday as depicted above, followed by Stage 2 the following week, if no full payment is received during that week. Moving to the next stage will only be halted once full payment is received.

NamPower acknowledges the importance of electricity in the country's socio-economic development. Therefore, it is important that customers honour their commitment by paying their electricity accounts timeously to enable NamPower to continue delivering on its mandate of ensuring security of supply to the nation.

NamPower will keep the public informed about developments concerning the Debt Collection Plan as implementation progresses. The public affected by this exercise are encouraged to contact their respective electricity service provider for further information.

We apologise to our stakeholders for any inconvenience that the implementation of the Debt Collection Plan may cause.

ISSUED BY THE OFFICE OF THE MANAGING DIRECTOR