

PRESS RELEASE

SSC Walvis Bay Office Closure

1. As you now are fully aware, the Erongo Region has been moved to **Stage 3** due to an increase in exposure to Covid-19. Some of our staff members have unfortunately come into contact with two positive Covid-19 cases in Walvis Bay and may have been exposed as a result.
2. In order to protect the wellbeing of our staff and the public, the Social Security Commission has, as a precaution, temporarily closed off the Walvis Bay offices for a period of **14 days**. This is effective from **24th June 2020**, allowing immediately for ***disinfecting the entire premises***.
3. The public is thus urged to make use of email addresses and telephone numbers provided for claim submissions and inquiries as there shall be no face-to-face services provided for at these offices:
E-mails: walvisbay@ssc.org.na or covidqueries@ssc.org.na for enquiries
proofofpayment@ssc.org.na for payments
Telephones: +264 61 280 7077 or +264 61 280 7079 or +264 61 280 7080
+264 64 276 700 or +264 64 206 183
The Commission will continue to monitor these developments and provide regular updates to all stakeholders.
4. Furthermore, rest assured that the Commission has taken this situation in the most serious light to ensure we curb the spread of Covid-19.
5. **Stay home. Wash hands. Wear a mask. Stay healthy!**

Mission: To improve the welfare of our clients by providing quality social security products and services.

Vision: To be a trusted provider of exceptional social security in Namibia.

