ISSUANCE OF GOOD STANDING CERTIFICATES AND PROVISION OF OTHER SERVICES DURING LOCK DOWN PERIOD.

The Social Security Commission, by its Essential Services Status as of April 17th 2020, will continue for the remainder of the Lockdown period to provide the following services:

1. Normal Benefit Payments
2. Good Standing certificate
3. The roll-out of the NATIONAL EMPLOYMENT AND SALARY PROTECTION SCHEME FOR COVID-19

Rules of Engagement:

- Submissions or application forms will be dropped off in a box placed at gates of various SSC’s offices countrywide.
- Clients must strictly provide contact details on application forms for further notification.
- In case of an application for a GOOD STANDING CERTIFICATE, the process will take a minimum of 2 (two) working days to be completed (e.g. if an application is submitted on Monday, it can be then collected on Wednesday), from the same place it was submitted, and that’s subsequent a readiness notification thereof from our offices.
- All requests to be submitted must be validated against the essential service requirements.
- Clients with contractual obligations that may lapse during this lockdown period, must seriously take note of this arrangement to avoid any inconveniences!
- All requests to be submitted must be validated against the essential service requirements.
- For Account payments use the banking details:
  MSD – Maternity, Sick and Death Benefit Fund (Monthly Contributions)
  Account Number: 1084464401
  Branch Code: 481-972
  Bank Windhoek - Main Branch.
  ECF- Employee’s Compensation Fund (Annual Contribution)
  Account Number: 1027481301
  Branch Code: 481-972
  Bank Windhoek - Main Branch.
- As for Account Enquiries please use our contact details provided below.
- As such, adherence to the Social Distance Rule must be adhered to, and therefore only telephonic inquiries at the following office telephone numbers will be permitted:
  Telephone Number: 061- 280 7074/7077/7080
  E-mail Address: ssc.care@ssc.org.na
  Website: www.ssc.org.na