

PUBLIC NOTICE

ISSUANCE OF GOOD STANDING CERTIFICATES AND PROVISION OF OTHER SERVICES DURING LOCK DOWN PERIOD.

The Social Security Commission, by its **Essential Services Status** as of April, 17th 2020, will continue for the remainder of the Lockdown period to provide the following services:

1. Normal Benefit Payments
2. Good Standing certificate
3. The roll-out of the NATIONAL EMPLOYMENT AND SALARY PROTECTION SCHEME FOR COVID-19

Rules of Engagement:

- Submissions or application forms will be dropped off in a box placed at gates of various SSC's offices countrywide.
- Clients must strictly provide contact details on application forms for further notification.
- In case of an application for a **GOOD STANDING CERTIFICATE**, the process will take a minimum of **2 (two)** working days to be completed (e.g. if an application is submitted on Monday, it can be then collected on Wednesday), from the same place it was submitted, and that's subsequent a readiness notification thereof from our offices.
- All requests to be submitted **must** be validated against the essential service requirements.
Clients with contractual obligations that may lapse during this lockdown period, must seriously take note of this arrangement to avoid any inconveniences!
- For Account payments use the banking details:
MSD – Maternity, Sick and Death Benefit Fund (Monthly Contributions)
Account Number: **1084464401**
Branch Code: **481-972**
Bank Windhoek - Main Branch.
ECF- Employee's Compensation Fund (Annual Contribution)
Account Number: **1027481301**
Branch Code: **481-972**
Bank Windhoek - Main Branch.
- As for **Account Enquiries** please use our contact details provided below.
- As such, adherence to the **Social Distance Rule** must be adhered to, and therefore only telephonic inquiries at the following office telephone numbers will be permitted:

Telephone Number:
E-mail Address:
Website:

061- 280 7074/7077/7080
ssc.care@ssc.org.na
www.ssc.org.na