

# NOTICE



**Dear Valued Customer,**

**To minimise the spread of the coronavirus COVID-19 and to protect our customers and employees, NamPower has considered alternative ways to service our customers and to receive cash at our cash desk.**

With COVID-19 continuing to spread and no vaccine or specific treatment available yet, social distancing is a recommended method to slow down the spread of the virus.

In light of the above, NamPower has instituted the following precautionary measures for customers who usually pay their accounts at the Cashier:

- Customers are encouraged to rather make use of electronic fund transfers
- Customers are encouraged to make use of our telecom customer service at **061 205 4111** for enquiries
- Customers with cash deposits exceeding NAD 10 000 are advised to deposit the cash directly into NamPower's bank account

**The banking details are as follows:**

<b>Name of account:</b>	Namibia Power Corporation (Pty) Ltd
<b>Bank:</b>	Bank Windhoek
<b>Account Number:</b>	1005063004
<b>Branch:</b>	Kudu Branch
<b>Branch Code:</b>	482172

Kindly email proof of payment to [finance@nampower.com.na](mailto:finance@nampower.com.na).

**Although we are facing challenging and uncertain times, we are confident that if we work together as a team, we will overcome COVID-19.**