

Telecom Namibia launch Cloud Services

Telecom Namibia announces the introduction of its Cloud Service offerings, which offer customers Enterprise Cloud-based solutions ranging from Office 365 Services to Storage, Archiving and many more with lower total cost of ownership.

The Cloud Services offer cost effectiveness, increased productivity, flexibility, efficiency and reduced capital expenditure, coupled with superior technical and service support.

The Telecom Namibia Cloud Services are available as Software-as-a-Service (SaaS) offerings, providing customers access to software via the internet at attractive – price plans.

The Office 365 Services enable customers to create enhanced working environments with premium versions of the Microsoft Office applications such as Word, Excel, PowerPoint, Outlook, Publisher, and Access as well as access to additional OneNote features, packaged as tailor-made plans, across multiple devices. Customers can install the Office 365 Services across multiple devices, including PCs, Smartphones and Tablets. In addition, with the Office 365 Services, our customers get services such as online storage with OneDrive, Microsoft Teams (formally known as Skype for Business Online) for business use and advanced Outlook security depending on the subscribed plan.

Office 365 Services are highly scalable and can support from a one-person business to companies with thousands of users:

- Office 365 Business Essentials, Office 365 Business and Office 365 Business Premium plans can accommodate up to 300 users.
- Office 365 Enterprise plans such as: Office 365 Enterprise E1, E3, E5, Office 365 ProPlus and Exchange Online can accommodate unlimited number of users.

Cost reduction, data security, scalability, mobility, disaster recovery and control are key benefits to the customer. By using TN Cloud Services infrastructure, customers do not have to spend huge amounts of money on purchasing and maintaining dedicated on-premises equipment, thus drastically reducing CAPEX costs.

TN Cloud Services offer many advanced security features that guarantee that data is securely stored and handled.

Telecom Namibia recognises that companies of different sizes have different IT requirements and needs. Using TN Cloud Services is a great solution because it enables enterprises to

efficiently and quickly scale up/down according to business demands. This scalability minimizes the risks associated with in-house operational issues, maintenance and over investment.

TN Cloud Services enable mobile access to corporate data via smartphones and other electronic devices, which is a great way to ensure that nobody is left out of the loop. Resources in the cloud can be easily stored, retrieved, recovered or processed with just a couple of clicks. Users can get access to their work on the go, 24/7, via any devices of their choice, in any corner of the world as long as they stay connected to the internet. On top of that, all the upgrades and updates are done automatically, off-sight by the service providers, this saves time and team effort in maintaining the systems, tremendously reducing the IT team workloads.

Storing data in the cloud guarantees that data is always available, even if the user equipment like laptops or PCs, are damaged or stolen. TN Cloud Services provide quick data recovery for all kinds of emergency scenarios from natural disasters to power outages, thus ensuring robust data loss prevention.

TN Cloud Services enable customers complete visibility and control over their data. The customer can easily decide which users have what level of access to what data. This does not only give the customer control, but it also streamlines work since employees will easily know what documents are assigned to them, leading to increased and easy collaboration.

Internet access is required to install and activate all Office 365 Services and to manage subscription accounts. Internet connectivity is also required to access Office 365 cloud productivity services, including email, conferencing, IT management, and other services.

Many Office 365 Services also include the desktop version of Office, for example, Office 365 Business, Business Premium, Pro Plus, Enterprise E3 and Enterprise E5. One of the benefits of having the desktop version of Office applications is that the customers can work offline and have the confidence that the next time they connect to the Internet all their work will automatically synchronise, so they never have to worry about their documents being up to date.

Visit <https://www.telecom.na/index.php/cloud> to learn more about the Office 365 Services that are on offer. For any enquiries please email us at cloud@telecom.na.

Issued by:

Nomvula Kondombolo-Kambinda

Head: Corporate Communication & Public Relations

Tel: 0612012482

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