



VACANCY

Operations Manager

OMFIN Lending

The Role

This role manages a team in an operations environment, focuses on business imperatives of significant operational and or tactical importance and own all credit related functions. The incumbent will be individually accountable for achieving results through others and own efforts, over periods of 3 months to one year.

Minimum requirements :

- Namibian Citizenship;
- Relevant Degree in Finance/Commerce. B.Comm degree with articles will be an added advantage;
- 5-10 years in Financial Services industry;
- Sound business knowledge and management experience advantageous;
- Credit experience in Retail Banking will be an advantage;
- Strong technical & numerical skills and ability to think analytically, laterally & systemically;
- The ability to work under pressure while maintaining high service levels.

Duties and responsibilities will include:

- Manage first line managers/supervisors;
- Ensure that all credit risks are managed within Board Risk appetite, Credit Policy and Budget Risk parameters through a sound strategy and effective operational models;
- Drive credit decision making process on on-boarding of clients as well as proactive risk management of existing clients;
- Accountable for governance and compliance at a business Unit level including risk management processes and compliance with legislation and group policies;
- Ensures compliance to system and operational controls re: account status indicators, client contact, client treatment with emphasis on compliance to legislation and Treating Customer Fairly principles;
- Accountable for execution of tactical business plans at operational level and providing support for Sales and distributions initiatives;
- Identify continuous improvement initiatives through root cause problem solving and manage the analysis, design and implementation;
- Prepare and report on credit and collections performance, trends and other operational matters.

Closing Date: 21 June 2019

Should you be interested, please apply using the following website: careers.oldmutual.com.na

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